

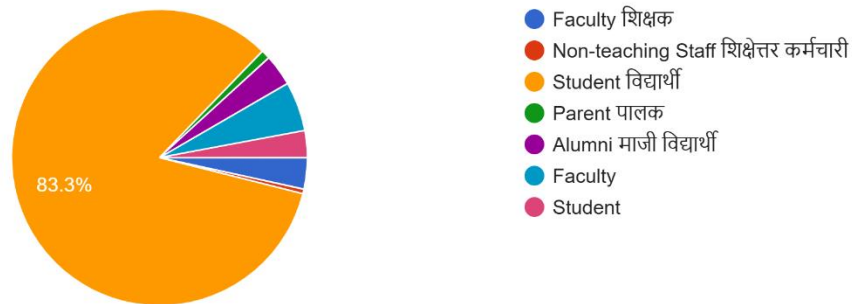
BHARATIYA VIDYA BHAVAN'S HAZARIMAL SOMANI COLLEGE OF ARTS AND SCIENCE, SHRI MANUBHAI MANEKLAL SHETH JUNIOR COLLEGE OF ARTS AND SCIENCE AND JAYARAMDAS PATEL COLLEGE OF COMMERCE AND MANAGEMENT STUDIES, CHOWPATTY, MUMBAI 400 007

OVERALL FEEDBACK 2023 - 2024

Based on the google form filled by our respondents for the academic year 2023-2024 , the following were the inputs received.

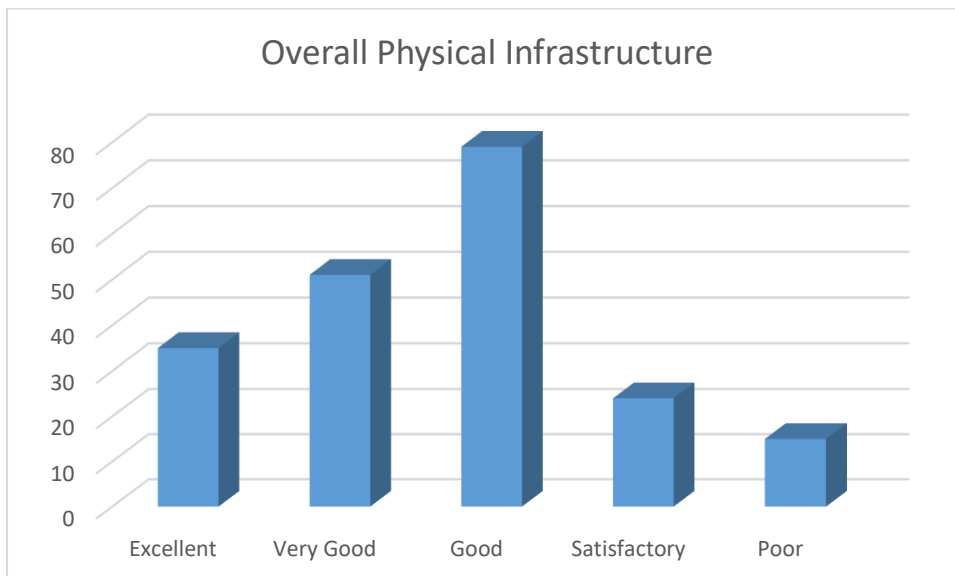
1. Our stakeholders consists of Students from all streams, namely commerce arts and science, who comprised of 83.3% and the remaining 6.7% were our faculties, non- teaching staff, parents of the students and our alumni.

Our Stakeholders (Respondents)



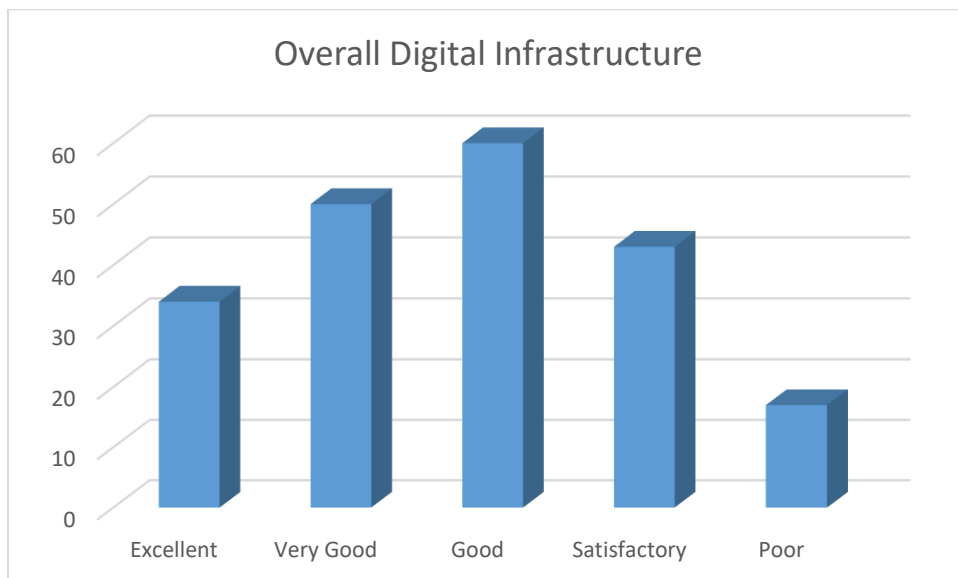
2. Overall Physical Infrastructure

Almost 80% of our respondents believed that the college offered good physical infrastructure.



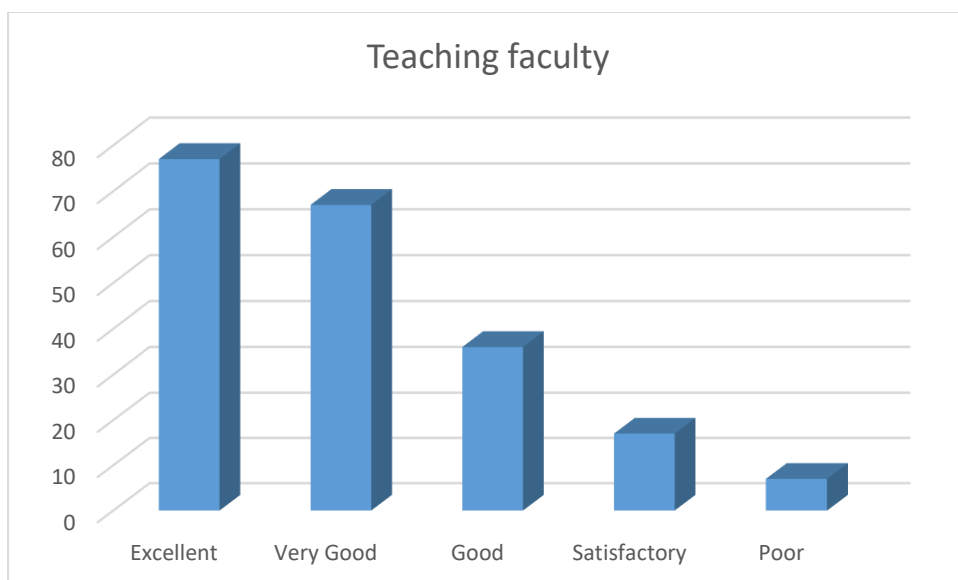
3. Overall Digital Infrastructure

Maximum respondents were happy and satisfied by our digital infrastructure.



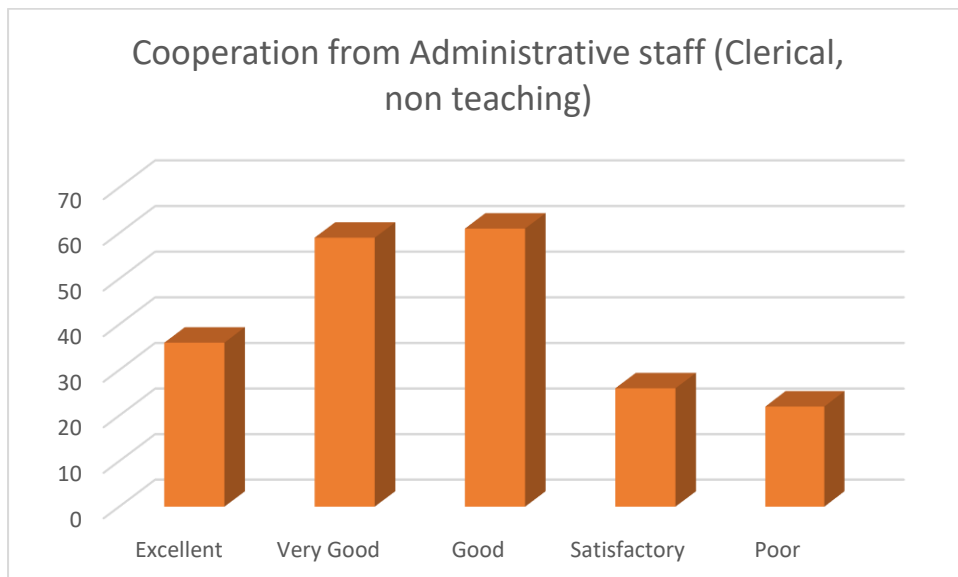
4. Teaching faculty

More than 70 % of the respondents marked the teaching faculty of our college as excellent



5. Cooperation from Administrative staff (Clerical, non teaching)

The administrative staff including the clerical and non- teaching staff were also cooperative according to most respondents.



6. Cooperation from support staff

Most respondents have good to excellent experiences from the support staff



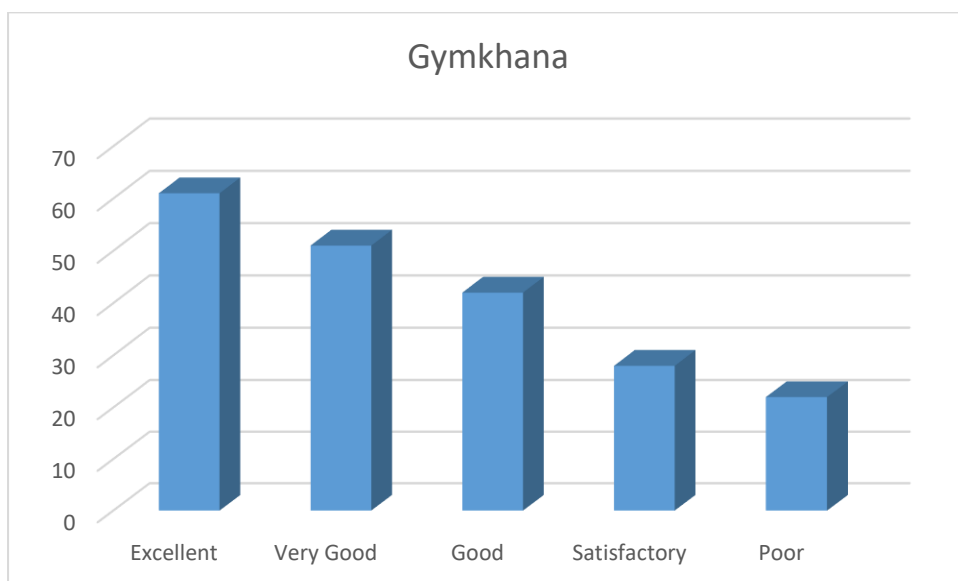
7. Library

Library is well equipped and has very good collection of reading material and other resources. Most respondents had nothing to complain about in the library



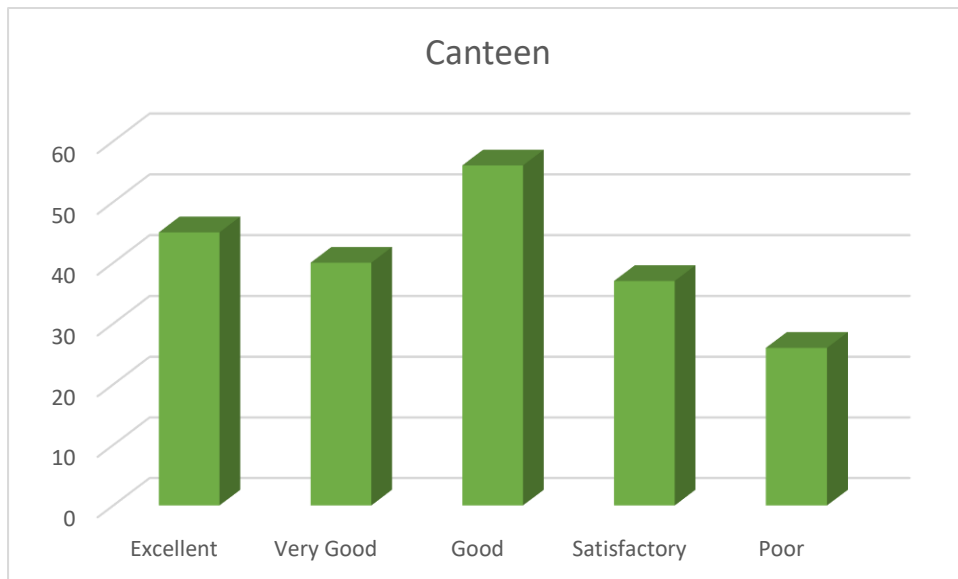
8. Gymkhana

Gymkhana is the favourite spot for majority of students. Students had more ideas and suggestions for the gymkhana which shows scope for improvement.



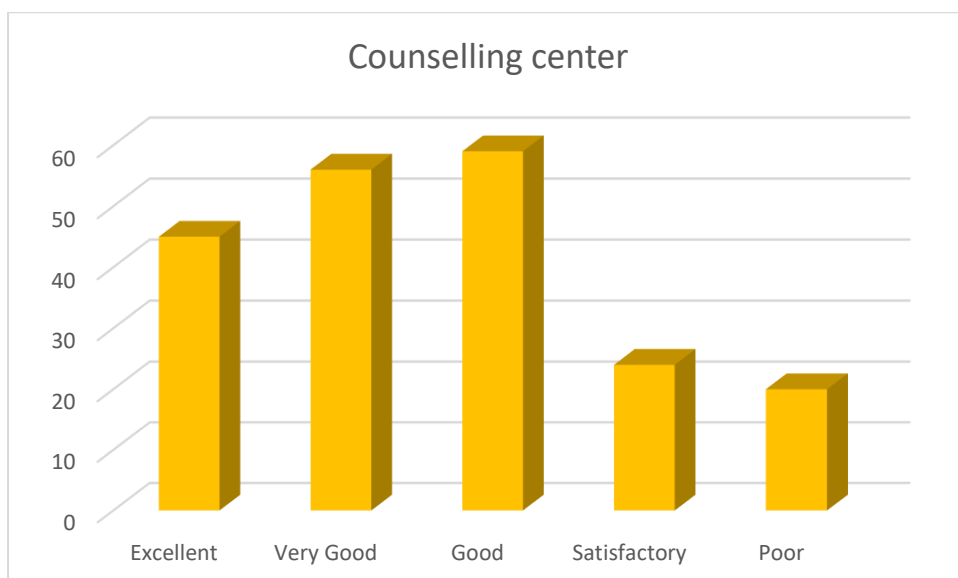
9. Canteen

Canteen was found to be good and satisfactory in the general. However, there were certain limitations due to which respondents gave a mixed feedback.



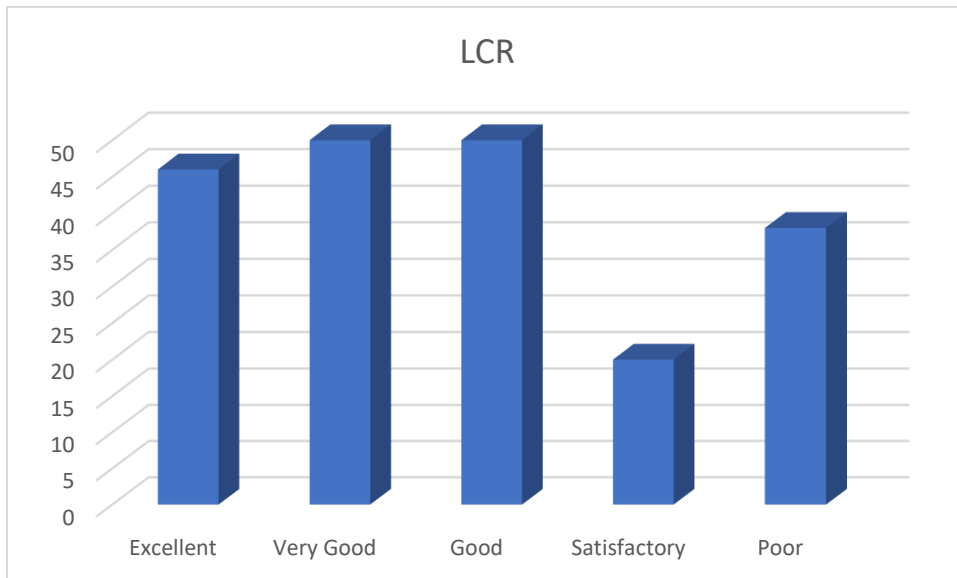
10. Counselling center

Most felt that counselling centre was very good.



11. LCR

Though 50% of the respondents felt that the LCR was good, however around 35% felt that there were things in the LCR which needs to be worked upon, & there were improvements which should be incorporated.



SUGGESTIONS & RECOMMENDATIONS FOR IMPROVEMENT

- 1) The college received several suggestions and constructive feedback from various stakeholders, especially in the areas of Improvement of both physical and digital infrastructures.
- 2) The college should strive to get NAAC Accreditation A grade.
- 3) The college should have more PC's and stronger internet connection for supporting university assessment.
- 4) To provide for more computers, projectors and better internet facilities for enhanced teaching and learning purposes.
- 5) To upgrade and check the functioning of the computers in the computer lab for the students.
- 6) To have digital learning classrooms.
- 7) To make sure that lifts are well maintained and in working conditions.
- 8) To have a Male common room for the boys.
- 9) To ensure that there are more dustbins in each room and college premises are kept clean and well-maintained.
- 10) To have new sanitary pad dispenser machine, mirrors and hand wash bottles in the Ladies Common Room.
- 11) To ensure general cleanliness of the toilets in the LCR
- 12) To improvise on food variety, seating area and pricing in the college canteen.
- 13) To ensure that Gymkhana is available to the students on all working days.
- 14) To arrange for more events by the Gymkhana other than the annual college sports event.
- 15) To have extra carom boards, indoor games and gym equipment in the gymkhana.
- 16) To get more cooperation from the non- teaching and the supporting staff for the students.
- 17) To have additional administrative and support staff.
- 18) To ensure that students have a good opportunity for placements and good career guidance.

REPORT ON ACTION TAKEN

Based on the study conducted regarding the existing college facilities and infrastructure through our various stakeholders which included students, both teaching and non-teaching staff, parents and alumni, the college incorporated several measures to bring about a positive change, keeping in mind the suggestions and constructive criticism from different groups.

1. The college notably improved the existing infrastructure beginning right from the college gate ie. the entrance, by fixing of an black iron gate with golden motifs. Digital Photo Board of the Name of the college was installed at the college entrance for greater visibility, statue of Dr. Kulpati K. M. Munshiji was set up at the ground floor and 1st floor for paying homage.
2. Renovation of meeting room outside Principal's chamber and giving a new look to the Principal's cabin, with storage space to display our various trophies and awards, putting up of flex boards and beautification of the office area by hanging pictures of our great Indian leaders.
3. A new computer lab was inaugurated on the second floor with new latest PC's. for purpose of both university assessments and conducting practicals for the students who have IT as their subject.
4. The LCR was also painted and renovated.
5. Two new classrooms were converted out of the limited space that was available.
6. Setting up of medical room, counselling room, storage area and centralised exam room for senior and junior college, IAC room, separate rooms for Department for Mathematics, counselling and psychology, PhD. Department for Commerce and Accountancy etc.
7. Renovation of the botany and zoology lab.
8. Gymkhana was provided with additional storeroom and a cabin.
9. Idol of Goddess Saraswati was put up in the library for worship.

Thus, within the given space constraints, maximum efforts were taken to improvise on the existing physical and digital infrastructure.

Also to cater to the rising demands in different fields and offer better educational opportunities to students a number of courses were introduced from the new academic year, namely BSC (IT), M.Com. in Accountancy, Ph.D.in Trade Transport and Industry, Ph.D. Centre for Commerce, and an Additional division for BMS.



Prof.(Dr.)Shantaj M.Deshbhratar
Principal(In-charge)

